

Reservation Terms & Conditions

Restaurant JOELIA

Payment

Payment on the same evening

- You have to pay the invoice on the same evening. This can be done by cash payment, debit card or credit card.

Subsequently invoices

- Only if Restaurant Joelia has given you written permission in advance and you have met the conditions set by Restaurant Joelia for identification, the invoice can be sent to you afterwards.
- Payment is due 14 days after the invoice date.
- Restaurant Joelia applies a credit limitation surcharge on subsequently sent invoices of 2% on the invoice amount, including VAT, which lapses if you pay the invoice within fourteen days after the invoice date.
- Restaurant Joelia always charges a € 7.50 administration fee on a invoice which was send afterwards.

Cancellation / no show

Pre-agreed menu:

- If you cancel more than 48 hours before the time of reservation, cancellation can be made free of charge.
- In case of cancellation less than 48 hours and more than 24 hours before the time of reservation, you are obliged to pay 25% of the previously discussed menu price per cancelled person to Restaurant Joelia.
- If you cancel less than 24 hours before the time of reservation or if you do not show up without cancellation, you are obliged to pay 100% of the previously discussed menu price per cancelled person to Restaurant Joelia.

Chef's Table:

- If you cancel more than 48 hours before the time of reservation, cancellation can be made free of charge.
- In case of cancellation less than 48 hours and more than 24 hours before the time of reservation, you will be charged for € 100,- per cancelled person to pay to Restaurant Joelia.
- In case of cancellation less than 24 hours before the time of reservation or if you do not show up without cancellation, you will be charged for the total amount of € 275, - per cancelled person to pay to Restaurant Joelia.

À la carte:

- If you cancel more than 24 hours before the time of reservation, cancellation can be made free of charge.
- Cancellation less than 24 hours before the time of reservation or in case if you do not show up without cancellation, you will be charged € 100, - per cancelled person to pay to Restaurant Joelia.